LUSSO DENTAL

Oral Medicine

Treatment Guide

REFERRAL SERVICE · LUSSO DENTAL

54 Station Approach, West Byfleet, Surrey KT14 6NE · lusso.dental

ORAL MEDICINE · REFERRAL ONLY

Expert care for the soft tissues of the mouth

Oral medicine is the dental speciality that diagnoses and manages medical conditions of the mouth, lips, tongue, salivary glands and face that are not caused by the teeth themselves.

We check, record and refer, so nothing is missed.

Oral medicine at LUSSO is a referral service. We screen at every examination and arrange specialist care when you need it.



THE THREE WEEK RULE FOR MOUTH ULCERS AND PATCHES

Referral only. LUSSO Dental does not provide oral medicine treatment in house. Where a specialist opinion is needed, we refer you to an oral medicine consultant, usually at a hospital, and stay involved in your care.

WHAT ORAL MEDICINE COVERS

Conditions that may need a referral

CONDITION	WHAT YOU MAY NOTICE
Persistent ulcers	An ulcer that has not healed within three weeks, or keeps coming back.
White or red patches	Patches on the tongue, cheeks or gums that do not rub off.
Oral lichen planus	Lacy white lines, soreness or sensitivity to spicy food.
Burning mouth	A burning or scalded feeling with no visible cause.
Dry mouth	A persistently dry mouth, difficulty swallowing or speaking.
Facial pain	Nerve type pain or long standing jaw and face pain not caused by the teeth.
Salivary gland problems	Swelling of the glands, especially when eating.
Taste changes	Altered or lost sense of taste.

THE REFERRAL PATHWAY

How we help

01 **Screening**
Every Dental Wellness Assessment and examination includes a careful check of the soft tissues and an oral cancer screen.

02 **Recording**
Anything unusual is photographed and measured, and added to your digital dental passport so changes can be tracked.

03 **Review or refer**
Some changes can be reviewed after two weeks. Others are referred straight away, including urgent suspected cancer referrals where needed.

04 **Referral letter**
We write a detailed referral with photographs and your history, and copy your GP where appropriate.

05 **Ongoing care**
Once you have a diagnosis, we continue your routine dental care in line with the specialist's advice.

Please contact us promptly if you have an ulcer or sore patch that has not healed in three weeks, a lump in your mouth or neck, unexplained numbness, or difficulty swallowing. Most changes are harmless, but early checks matter.

Lowering your risk

- Stop smoking and using chewing tobacco
- Keep alcohol within recommended limits
- Protect your lips from the sun
- Eat plenty of fruit and vegetables
- Attend regular examinations, even if you wear dentures

PREPARING

Before your referral appointment

- Bring a list of all your medicines and any recent blood test results.
- Note when the problem started, how it has changed and anything that makes it better or worse.
- Take photographs of the area if it comes and goes.

WHAT HAPPENS NEXT

After your specialist visit

WHEN	WHAT TO EXPECT AND DO
Same day	The specialist explains their findings and any tests, such as a biopsy or blood tests.
1 to 2 weeks	Biopsy results are usually ready, and treatment or monitoring is agreed.
Ongoing	We continue your dental care and follow the specialist's advice at every visit.

GUIDE FEES

Fees at LUSSO

TREATMENT	GUIDE FEE
Dental Wellness Assessment, including oral cancer screen	£150
Routine examination, existing patients	£85
Referral letter	Included

Guide prices. Your exact plan and fees are confirmed in writing at your consultation, and nothing starts until you have agreed to it.

Specialist consultations and treatment are provided by the receiving hospital or clinic. NHS hospital referrals are free at the point of use, and private specialists quote their own fees.

FREQUENTLY ASKED QUESTIONS

Your questions answered

Why are you referring me?

Because a specialist can confirm a diagnosis, often with a small biopsy, and manage conditions that need medical treatment. A referral is a precaution, not a sign that something is seriously wrong.

How long will I wait?

Urgent suspected cancer referrals are usually seen within two weeks. Routine waits vary by hospital, and private options can be faster.

Will it hurt?

Most appointments involve an examination and conversation. If a biopsy is needed, it is done under local anaesthetic.

Can I still see you for my dental care?

Yes. We continue your routine care and work with your specialist.

Can stress cause mouth ulcers?

Yes, stress, minor injury and some foods can trigger ulcers. Ulcers that do not heal in three weeks should always be checked.

Is a biopsy painful?

It is done under local anaesthetic and usually feels like a small filling. The area heals within one to two weeks.

TRUSTED SOURCES

Further information

If you would like to read more before your appointment, these independent sources are a good place to start.

NHS: Mouth ulcers	Causes, self care and when to get checked.
NHS: Mouth cancer	Symptoms, causes, tests and treatment.
Mouth Cancer Foundation: Self examination	How to check your face, neck and mouth each month.
NHS: Lichen planus	Including the form that affects the mouth.
NHS: Dry mouth	Causes, self care and when to see your GP.
BISOM: Patient information leaflets	Specialist leaflets on ulcers, lichen planus, dry mouth and burning mouth.

BOOK IN

Book your consultation

Ready to talk it through? Choose whichever way suits you. A member of our team will reply quickly, and your first visit can simply be a conversation.

Register My Interest	Join the New Patient Offer: £1,010 of care for £49 for the first 150 patients.
WhatsApp 07835 798 611	Message us any time and we will reply in working hours.
Call 01932 507650	Speak to our team about appointments and fees.
Email hello@lusso.dental	Send us your questions or photographs.
Find us	54 Station Approach, West Byfleet KT14 6NE, opposite the station, with parking nearby.
Read more online	This treatment on our website, with photographs and the latest information.
Fee guide	Every guide price, published in full.

YOUR DENTIST

Dr Kal



DR KALPESH PRAJAPAT, FOUNDER AND CLINICAL DIRECTOR

Dr Kalpesh Prajapat (Dr Kal) is an award winning implant and cosmetic dentist with over ten years of experience, and an Honorary Clinical Lecturer on the implantology course at Brighton and Sussex Medical School. He is a qualified sedation dentist with a certificate in dental phobia, and has been featured on ITV, and in The Sun, Metro and Asiana.

Winner, Young Aesthetic Dentist North, Clinical Dentistry Awards 2023. **Highly Commended**, Private Dentistry Awards 2019.

BDS · MFDS RCS(Ed) · DipClinDent · GDC No. 264109

Why patients choose LUSSO

- A 100 point Dental Wellness Assessment and a digital dental passport you keep
- Every plan designed and signed off by Dr Kal, with published fees and a written plan
- 3D scanning, CBCT imaging and Digital Smile Design
- Sedation for nervous patients, and early, evening and Saturday appointments

LUSSO
DENTAL

Ready when you are

A purpose built private dental wellness clinic opposite West Byfleet station, led by Dr Kal. Implants, cosmetic dentistry, sedation and family care. Opening Q1 2027.

NEW PATIENT OFFER

£1,010 of care for £49

For the first 150 patients to register: a Dental Wellness Assessment with Dr Kal, an advanced 3D scan, Digital Smile Design, a 30 minute hygiene visit and a professional whitening kit with custom trays. £49 is paid when you book and covers your trays.

REGISTER MY INTEREST

lusso.dental/new-patient-offer · Offer terms apply

SCAN TO REGISTER

CALL	WHATSAPP	EMAIL
01932 507650	07835 798 611	hello@lusso.dental

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